

Water meter test

Apply for a test on your meter

You can ask us to test your meter if you believe your water use charge is higher than usual. Before you pay for a test, make sure you've [checked for leaks first](#).

Your details

Sydney Water account number
Name
Property address
Postal address (if different to property address)
Phone number
Meter number (office use only)

Meters

We'll remove your current meter and replace it with a new one. We'll send your meter to an independent, nationally accredited laboratory to test its accuracy.

We consider a meter to be accurate, unless it records three per cent more or four per cent less than the actual amount of water passing through it. If your meter isn't accurate, we'll:

- refund your test fee
- adjust any affected water use charges.

We won't refund the fee or adjust water use charges if the meter is accurate.

Cost

The fee you need to pay will depend on the size of your meter. The fees are:

- \$255.18 for 20, 25 and 32 mm meters
- \$354.42 for 40 and 50 mm light duty meters
- \$579.98 for 50, 80, 100 and 150 mm heavy duty meters
- \$1,288.82 for 200, 250 and 300 mm heavy duty meters.

The fee is for one test only. It covers the cost to remove, replace and test your meter.

Payment method

Please tick your payment method:

- You authorise us to add it to your bill.
- You have posted a cheque with your completed form.

Please allow up to eight weeks for meter test results

Declaration

I confirm I would like to have my **Choose an item**. (select from the drop down box)

Your name: _____

Your signature: _____ Date: _____

Return the form

Please email the completed form to casemanagementteam@sydneywater.com.au,

fax it to 9616 2434 or post it to:

Sydney Water
Case Management Team
PO Box 399
PARRAMATTA NSW 2124

Please post your form, if you're including a cheque.